



**City of Revere**  
**Inspectional Services Department**  
**249R Broadway, Revere**

# Bulky Item Pickup Online System

1. Visit [www.revere.org/permitting](http://www.revere.org/permitting) from a computer, phone or tablet, or visit City Hall.
2. Register for an account as a Property Owner or Citizen/Resident. Be sure to keep your user name and password in a safe place, and use a valid email address.
3. Apply for Bulk Item Pickup.
4. Enter your address. If your Postal Address is different from the Assessing Address, you will need to determine what your assessing address or Parcel ID is, using <http://gis.revere.org/>.
5. Fill out the brief set of questions, including how many of each item you are requesting be picked up. If your item isn't listed, it may not be eligible for pick up.
6. Senior Citizen discounts apply where the Head of Household is an eligible senior. ISD reserves the right to ask Senior applicants to bring to ISD offices proof of eligibility.
7. Submit and pay online.
8. Applications must be completed by 2pm the day before Tuesday thru Friday pickup, or 10am on Friday for Monday pickup. Otherwise items may be scheduled the following week.
9. Await an email from the City instructing you what day your items are scheduled for pickup.
10. Put ALL ITEMS on your list out after 6pm on the day before pickup, or by 7am on the day of pickup.
  - a. If you put out no items, ISD will be notified by the trash haulers and your pickup will be rescheduled.
  - b. If you put only some items, your application will be considered completed.
  - c. If you put out items different than what is listed, they will not be picked up.
  - d. If you place trash on or inside bulky items, they will not be picked up.
11. Stickers will not be available for purchase, but will still be honored.
12. Call 3-1-1 (781-286-8311) or email [revere311@revere.org](mailto:revere311@revere.org) with questions.

Tel. 3-1-1 or 781-286-8311  
Email: [Revere311@revere.org](mailto:Revere311@revere.org)  
[www.revere.org/311](http://www.revere.org/311)